

Alpha Contractors have two methods to complete their certification. As a baseline, all contractors must be in compliance with the following requirements:

Table 1: Baseline Alpha Contractor Requirements

Requirement	Method A	Method B
1. Roof inspections once every two years.	X	X
2. Annually submit to Arizona State University (PBSRG) all SPF roofs installed over 5,000SF (“Annual Installation List”)	X	X
3. 98% of roofs do not currently leak	X	X
4. 98% of surveyed roofs have satisfied customers	X	X
5. Attend educational presentation given by Arizona State University (PBSRG) (1/year)	X	X
6. Maintain “Good Financial Standing” with Neogard	X	X

When *initially* applying for Alpha Certification, a contractor must meet the following requirements. A contractor will select either “Method A” or “Method B”. Method B is **only** for contractors that have been in business for five (5) years or less. If the contractor entered the program under the Method B option, they must submit all of their roofs every year. Once they reach the 50 roof level, they will move to Method A.

Table 2: Initial Alpha Contractor Inspection Requirements

Requirement	Method A	Method B
1. Inspect and survey 50 elastomeric-coated SPF roof systems	X	
2. Minimum 5 years experience	X	
3. Documented installation of 10 Permathane roofs, area totaling 150,000SF		X

The following adjusted requirements may only be utilized by a contractor who has turned in their Annual Installation List on time. If the Annual Installation List is not turned in on time, the contractor will have to complete their inspection according to the requirements outlined in Table 2 (and still turn in their Annual Installation List).

Table 3: Certified Alpha Contractor Requirements

Requirement	Method A	Method B
1. Inspect the 25 'riskiest' roofs (as identified from the contractor's previous Inspections and Annual Installation Lists)*	X	
2. Customer satisfaction survey for a minimum of 50 roofs (15 of which were inspected).	X	
3. Minimum 5 years experience	X	
4. Inspect and survey 10 Permathane roofs, area totaling 150,000SF		X

**A 'risky' roof is determined by a combination of factors, including service periods, customer issues, roofs that have leaked, and number of penetrations.*

The difference in Table 3's requirements is that a contractor will only inspect 25 roofs (and survey a minimum of 50 roofs).