

University of Alberta

Best Value Demonstrates Value in University Procurement & Project Management

Implementation: 2010 – Present

The University of Alberta partnered with PBSRG at ASU to implement the Best Value Business Model with the following strategic objectives:



- Become a measured organization
- Increase preplanning and risk minimization
- Procure and contract with high performing vendors
- Increase accountability and performance of vendors throughout the contract lifetime.

U of A first piloted Best Value on three projects in distinct industries: services, construction, and design & engineering. After impressive results, U of A has expanded their Best Value portfolio to include numerous projects and an even wider variety of industries, including Information Technology (IT), travel management services, and a construction management program for all small construction projects on campus.

Testimonial: *"Best Value saved 14-18 months in schedule and \$8-12M in cost on the Design-Build Balmoral Project when compared with traditional processes that would have resulted in change orders during construction. Best Value also saved \$500K per year in upfront costs on the University's Custodial Services contract, plus an additional \$400K on the following year of implementation and had an ancillary benefit of being able to internally reassign 3 FTEs to different work on a full time basis (indirect savings of \$180K). The vendor is working to an equal or higher standard than established for campus."*

– Hugh Warren, Executive Director of Operations & Maintenance

9	Projects procured and run using Best Value
\$210M	Total value of projects
\$12M	Total Savings from first 3 projects
25%	Cost Savings on DB Construction of high tech research facility
\$1.5M	Up front savings on Custodial Services contract
9.9 / 10	U of A Project Manager satisfaction with Best Value vendors

REFERENCES

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